



tremco illbruck is a European manufacturer and service provider of high-performance, sealing, bonding, waterproofing and passive fire protection for the construction and manufacturing industries. With more than 1,100 employees at 25 locations in Europe, Africa and the Middle East we achieve an annual turnover of EUR 315 million. tremco illbruck is one of six independent business units of RPM Inc., a world leader in specialty coatings.

For our Sales Company -to reinforce our Customer Service **at the location Cologne**- we are looking as soon as possible for:

Employee for Customer Service/Internal Sales

In Fulltime

This awaits you

An exciting, international, technically oriented environment in a nice team. You are responsible for the processing of national and international customer orders and ensure an on-time delivery to our customers. You work closely together with our production sites, our field service and our dispatch departments. Further tasks are:

- › Complete order processing from offer preparation to the order entering, coordination of the production date, up to the dispatch organization and invoicing
- › Collaboration in the continuing development of strategic principles, concepts and methods of sales
- › Implementation of our guidelines for sales and profit optimization in coordination with the department management
- › Complaint processing and in-house customer care in close collaboration with the field service, production, dispatch, QS and purchase department
- › Maintenance of article- and customer master data in the relevant IT systems
- › Preparation of analysis and statistics

Your skills

- › Completed commercial education
- › Minimum 2 years business experiences in a Customer Service of an industrial company
- › With your service oriented mentality you will always encounter our customers in a professional manner
- › You are characterized by flexibility, accuracy and a hands-on attitude
- › You enjoy collaboration in an efficient and motivated team, you are a real team-player
- › Navision-Knowledge advantageous
- › Experienced MS-Office-Knowledge
- › Excellent communication skills in German, French and English, Spanish advantageous

What we offer

- › Varied and exciting challenges in an international environment which is characterized by teamwork and a co-operative management style
- › Dynamic corporate culture with flat hierarchies and open communication
- › Intensive training and individual personal development programs and interesting perspectives
- › Regular employee events which strengthen the cohesion and provide for beautiful shared experiences
- › Attractive additional benefits e.g. discounted job ticket, lunch allowance, fruits and beverages for free
- › Modern work environment

Become a part of our team and shape the future of the tremco illbruck group with us!

Does this sound like your next challenge?

We are looking forward to receiving your complete application. Please send it via email as pdf attachment including your salary requirements and availability to: hr_contact@tremco-illbruck.com

Contact

tremco illbruck Group GmbH, HR Department, Von-der-Wettern-Str. 27, 51149 Köln. www.tremco-illbruck.com

In order to offer you a great candidate experience, we might forward your application within our company. If you do not agree with that please make sure to mention it in your email and cover letter.